

Report of the Head of Scrutiny and Member Development

Report to Tenant Scrutiny Board

Date: 18 February 2015

Subject: Performance Report

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| Are specific electoral Wards affected? If relevant, name(s) of Ward(s): | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Are there implications for equality and diversity and cohesion and integration? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Is the decision eligible for Call-In? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number: | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |

1.0 Summary of main issues

- 1.1 At the September 2014 Board meeting, it was agreed that housing officers be provided with a wish-list of performance information to be reported back to the Board on a quarterly basis. This information would be used to help the Board identify future areas of scrutiny.
- 1.2 The Chair, at the time, subsequently met with officers to discuss the Board's requirements and agreed a draft template for consideration by the Board. This was brought to the Board at its October 2014 meeting and agreed.
- 1.3 Attached is this quarter's performance report. Officers will be in attendance to answer any questions. In addition a verbal update will be provided in relation to the STAR survey.

2.0 Recommendations

- 2.1 The Board is asked to receive and comment on the attached performance information.

3.0 Background documents¹

- 3.1 None

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.